

SECTION A – Departmental Rate for Standard Services

- The STANDARD section applies only to areas that pay for network/telephone services through the Departmental Rate. Other sections show pricing of services that are not departmental or not standard, which may include the following:
 - Departmental non-standard services (see Section B)
 - Departmental special connectivity (see Section B)
 - Residence hall connectivity/access (see Section C)
 - Non-departmental or vendor use of on-campus services (see Section D)

- No additional charges will be incurred for modification requests (such as MOVES, ADDS, CHANGES, and DISCONNECTS) on standard departmental network and telephone services. (Note: project or departmental funds will pay for equipment where multiple connections/services are being requested; or alternately, the activation fee of *12Mos*DeptRate*#Activations* will apply.)

- Monthly reports for active telephone and network services will be available to departments to show quantities of services with percentage of growth / decline over the year.

- Wiring installation requests are typically billed from Facilities Management (or an outside contractor) to the requesting department, but can be coordinated through the Administrative Technologies ION division.

- All campus telephone numbers can include a voicemail box and Unified Messaging (.wav file sent to e-mail).

- All campus telephone numbers may be:
 - **MASKED**, which displays the actual telephone number on-campus, but is masked to a specified number (displays alternate number) for calls off campus, and/or
 - **UNLISTED**, which displays to the receiving party either “PRIVATE” or “UNAVAILABLE” both on- and off-campus.

<i>VoIP Telephone Services – STANDARD</i> <i>requires an active network connection</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / INSTALLATION</i>	<i>MONTHLY</i>
VoIP 2-button speaker telephone with large color display – Standard for office --CISCO 7945G; includes UNIFIED COMMUNICATIONS client (Jabber), MOBILITY feature, VOICEMAIL --required: an active network connection	VOIP-PH7945	--	Departmental Rate
VoIP conference speaker telephone -- Standard for conference room --CISCO 7937; includes up to 2 extension microphones; includes UC client --required: an active network connection	VOIP-PH7937	--	Departmental Rate
VoIP 1-button speaker telephone with small LED display -- Standard for classroom --CISCO 7911G; includes locking plate --required: an active network connection	VOIP-PH6921 or VOIP-PH7911 or VO-ST-7911	--	Departmental Rate
VoIP Unified Communications (UC) client software ONLY (no telephone instrument) --CISCO Jabber; includes MOBILITY feature and VOICEMAIL	VOIP-UC-DESKAO	--	Departmental Rate
Analog service --for connecting a fax, modem, TTY instrument, RightFax number, red convenience phone service, emergency, or other analog equipment --required: an active network connection	VOIP-ANALOG VO-ST-ANALOG	--	Departmental Rate

<i>Network Connectivity – STANDARD</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / ACTIVATION</i>	<i>MONTHLY</i>
Standard Ethernet network connection with Wi-Fi network connectivity --wiring is installed by Facilities (billed separately; coordinated by AT-ION)	D-E-STANDARD	--	Departmental Rate

SECTION B -- Departmental Rate for NON-Standard Services

<i>VoIP Telephone Services – NON- STANDARD</i> <i>requires an active network connection</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / INSTALLATION</i>	<i>MONTHLY</i>
VoIP 6-button speaker telephone with large color display -- Non-standard for office --CISCO 7965G (can support up to 2 CISCO 7916 button modules for additional cost); includes UC client; includes MOBILITY feature --required: an active network connection	VOIP-PH7965	\$50.00	Departmental Rate
VoIP 28-button color display add-on module (only for 7965G) --CISCO 7916; requires power outlet --required: an active network connection	VOIP-7916MOD	\$50.00	\$0.00
VoIP IPC software-based client which emulates a CISCO 7975 --used as a substitute or supplement to an existing VOIP telephone service	VOIP-IPC	\$50.00	Departmental Rate
VoIP directory number --may be a button appearance on an existing phone	VOIP-DID	\$50.00	Departmental Rate
Analog desk phone; 1-line instrument that sits on a desk --required: an active network connection billed separately	VOIP-PH2500	\$20.00	Departmental Rate
Analog wall phone; 1-line instrument that mounts to wall --required: an active network connection billed separately	VOIP-PH2554	\$20.00	Departmental Rate
VoIP telephone instrument replacement for lost, damaged, or stolen equipment	VOIP-REPLACE	Repair -or- replacement cost	--

<i>Special Voice Services– NON-STANDARD</i> <i>--wiring is installed by Facilities (billed separately; coordinated by AT-ION)</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / INSTALLATION</i>	<i>MONTHLY</i>
Call Queuing Service that handles calls via a basic voice menu to route calls to the appropriate recipient through touch-tone keypad selections (pilot # included)	V-CALLHANDLR	\$50.00	Departmental Rate
Call Queuing Service that handles calls via a contact center with advanced voice menuing, call center agent management, monitoring and reporting (pilot # included)	V-CONTACTCTR	\$50.00	Departmental Rate
Special on-campus or off-campus service for voice/data/video	[varies]	Quote	Quote
Special programming or consulting fees or Call Center configuration	VO-SPC-PROG	\$50.00 per hour	--
Bridged analog telephone extension line; located in the same wiring closet	V-LANAL-BRG	\$25.00	Departmental Rate
Special 2-wire circuit; on-campus --may incur charges from local provider for non-ISU phone number	C-2WIRE	\$30.00	Departmental Rate
Special 4-wire circuit; on-campus --may incur charges from local provider for non-ISU phone number	C-4WIRE	\$60.00	Departmental Rate
Move an active circuit to another pre-wired location (per service)	C-MOVE	\$25.00	--
Analog parking call box (yellow) – mounted --required: analog service with an active network connection	VO-CALLBOX	Quote	--
Analog emergency kiosk (blue light call booth) --required: analog service with an active network connection	VO-KIOSK	Quote	--

SECTION B (... continued)

<i>Network Connectivity – NON-STANDARD</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / ACTIVATION</i>	<i>MONTHLY</i>
Data Center Keyboard-Video-Mouse (KVM) --connection for terminal server	D-DC-KVM	--	Departmental Rate
Data Center serial --connection for terminal server	D-DC-SERIAL	--	Departmental Rate
Content switching context --1 context per administrative domain	D-SPC-CONSWT	\$3,000.00	Departmental Rate
Fiber Channel (HBA4; 1-4Gb/s) --for storage area networking and other applications	D-FIBERCH-4G	\$275.00	Departmental Rate
Special multi-mode fiber circuit; on-campus; per strand --wiring is installed by Facilities (billed separately; coordinated by AT-ION)	C-FIBERMULTI	\$250.00	Departmental Rate
Special single-mode fiber circuit; on-campus; per strand --wiring is installed by Facilities (billed separately; coordinated by AT-ION)	C-FIBERSINGL	\$500.00	Departmental Rate

<i>Special Network Connectivity – NON-STANDARD</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / ACTIVATION</i>	<i>MONTHLY</i>
Special event 24-port Ethernet switch to be connected to an existing wired jack --1 to 30 days; 30-day maximum (quantity 2 for up to 30 additional days)	D-SPC-SWITCH	\$100.00 per month	--
Special event Wi-Fi network connectivity (wireless access service) to be connected to an existing wired jack --1 to 30 days; 30-day maximum (quantity 2 for up to 30 additional days)	D-SPC-WIFI	\$100.00 per month	--
Special programming (billed in increments of 1 hour) for example: <ul style="list-style-type: none"> consulting fees; custom Wi-Fi SSID; conference attendee Internet connectivity; any custom campus network connectivity; network reactivation (disabled due to University Policy violation) 	D-SPC-PROG	\$50.00 per hour	--

<i>Wireless Network Connectivity – NON-STANDARD</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / ACTIVATION</i>	<i>MONTHLY</i>
Wi-Fi network / Wireless Access Point (WAP) non-standard building coverage --wiring is installed by Facilities (billed separately; coordinated by AT-ION)	W-WAP	\$434.00	Departmental Rate

<i>Television Services – NON-STANDARD</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / INSTALLATION</i>	<i>MONTHLY</i>
Cable Television (CATV) --fiber node distribution amplifier	C-CATVFIBAMP	Quote	--
Internet Protocol Television (IPTV) standard or high definition channel -- installation of new SD or HD channel for campus	C-IPTV	Quote	--

<i>Public Address Services – NON-STANDARD</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / ACTIVATION</i>	<i>MONTHLY</i>
Group add or change in Informacast software -- create, update, or remove groups, group administrators, or associated instruments	PA-GROUPS	\$25.00	--
Speaker (CyberData or Atlas) --wiring cable runs allowed up to 290 feet	PA-SPEAKER	Quote	Departmental Rate

SECTION C – Residence Hall Bundles

<i>Watterson Towers, East Campus, West Campus -- \$34.00</i>	<i>BILLING CODE</i>	<i>INSTALLATION / ACTIVATION</i>	<i>MONTHLY</i>
Standard Ethernet network connection with Wi-Fi network connectivity (802.11b/g/n/a)	D-BUN-R-STND	--	\$27.50
Residential Computing Consultant (RCC) --support provided by Tech Zone/Student Technology Support	D-BUN-R-RCC	--	\$4.50
uLabs --access/support provided by Administrative Technologies	D-BUN-R-ULAB	--	\$2.00

<i>Cardinal Court -- \$32.00</i>	<i>BILLING CODE</i>	<i>INSTALLATION / ACTIVATION</i>	<i>MONTHLY</i>
Standard Ethernet network connection with Wi-Fi network connectivity (802.11b/g/n/a)	D-BUN-R-STND	--	\$27.50
Residential Computing Consultant (RCC) --support provided by Tech Zone/Student Technology Support	D-BUN-R-RCC	--	\$4.50

SECTION D – Campus Voice/Network Services – NON-DEPARTMENTAL (typically vendors)

Note: Wiring installation requests are typically billed from Facilities Management (or an outside contractor) to the requesting entity but coordinated through the Administrative Technologies ION division.

<i>Campus Wired Network Connectivity</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / ACTIVATION</i>	<i>MONTHLY</i>
Standard Ethernet network connection activation on an existing wired jack with Wi-Fi network connection on a non-standard service	D-VN-NETWORK	\$165.00	\$13.25
Special multi-mode fiber circuit; on-campus; per strand	C-VN-FBRMLT	\$250.00	\$50
Special single-mode fiber circuit; on-campus; per strand	C-VN-FBRSNGL	\$500.00	\$50
Move an active network connection to a different pre-wired jack	D-MOVE	\$25.00	--

<i>Campus Voice Services</i>	<i>BILLING CODE</i>	<i>EQUIPMENT / INSTALLATION</i>	<i>MONTHLY</i>
Analog service --for connecting a fax, modem, TTY instrument, RightFax number, red convenience phone service, emergency, or other analog equipment --required: an active network connection	VO-VN-ANALOG	\$75.00	\$5.50
Bridged analog telephone extension line; located in the same wiring closet	V-VN-BRIDGE	\$25.00	\$6.00
Special 2-wire circuit; on-campus; non-standard service --may incur charges from local provider for non-ISU phone number	C-VN-2WIRE	\$60.00	\$10.00
Special 4-wire circuit; on-campus non-standard service --may incur charges from local provider for non-ISU phone number	C-VN-4WIRE	\$120.00	\$20.00
Move a circuit or voice service to a different pre-wired jack	C-MOVE –or- V-MOVE	\$25.00	--